



# English proficiency assessment in the age of disruption

Helen Cook

ETS TOEFL

[hcook@etsglobal.org](mailto:hcook@etsglobal.org)

# What do students say they want in English testing?

- A **shorter/easier** test
- **Faster** score reporting
- More **flexibility** in the access to and timing of testing
- **Fair and consistent marketing** of test items
- Access to lots of **free prep**



# What do teachers seek from standardized English tests?

- A score that genuinely **reflects** the student's level of proficiency
- **Transparent scoring** of test items
- **Secure testing** that can be trusted
- Verifiable research that **informs** test development and **equates** the test scores to other known levels
- **Positive** consequences for the student



# *MyBest Scores*

# *MyBest Scores* (superscores or clubbing of scores)

## Showing the test taker's best performance

- Combination of the **highest** section scores from all valid test dates
- Score reports show **both** *MyBest*<sup>™</sup> scores and the scores from a single test date
- **Automatically** included in all score reports starting August 1, 2019



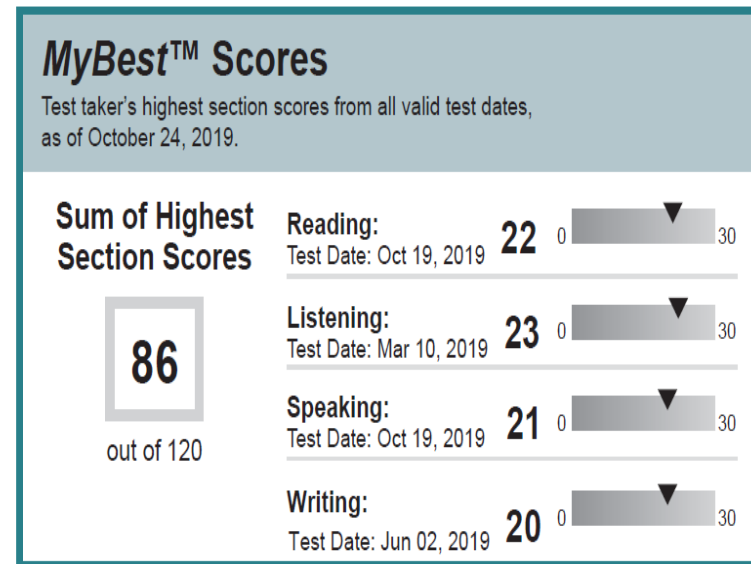
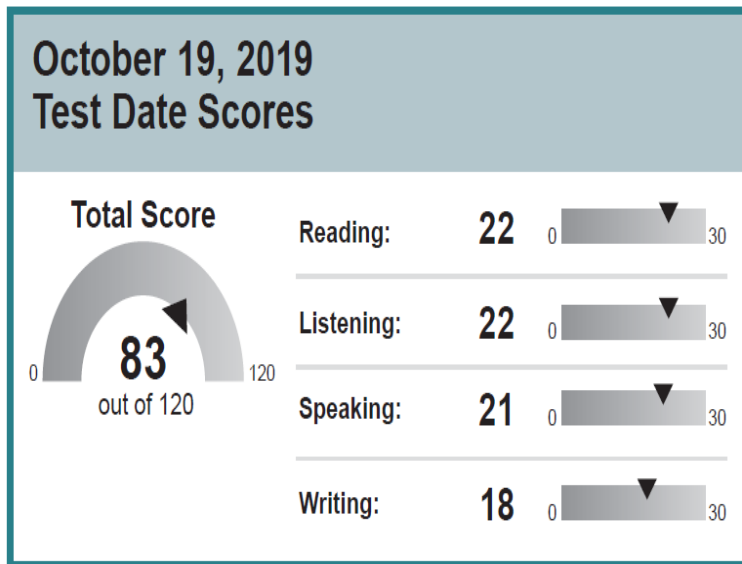
## How do *MyBest Scores* work?

- In this example, the test taker needed to achieve a total score of 80, with no section score lower than 18, to meet the requirements of University X. This test taker **meets the University X score requirement with valid scores, and without taking the test a third time**

Section	Test Date 1	Test Date 2	<i>MyBest Score</i>
Reading	20	19	20
Listening	22	20	22
Speaking	17	20	20
Writing	17	19	19
Total Score	76	78	81

# MyBest Scores in Score Reports

- All score reports sent after August 1, 2019, **regardless of the test administration date**, include both *MyBest*<sup>™</sup> scores and scores from a single test date
- Included in score reports on Online Score Verification Service





# An individual paper score report



## Institutional Score Report

[ Security Guard goes here ]

**Name:** Setiadi, Ailin  
Last (Family/Surname) Name, First (Given) Name, Middle Name

**Email:** asetiadi@ets.org

**Gender:** F

**Date of Birth:** October 13, 1992

**Appointment Number:** 0000 0000 0036 5909

**Test Date:** October 23, 2019



A. Setiadi  
73, Jalan Cilaki  
BANDUNG 40115  
INDONESIA

**Country of Birth:** Indonesia  
**Native Language:** Bahasa  
**Test Center:** STN2222C  
**Test Center Country:** United States

**Inst. Code:** 0000  
**Dept. Code:** 00  
**Dept. Description:** XXX

**ID Type:** Passport

**ID No.:** 23645

**Security Identification**

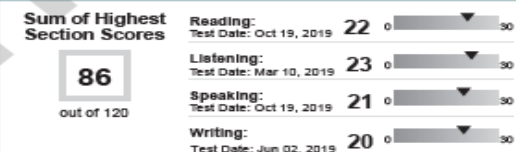
**Issuing Country:** Indonesia

### October 19, 2019 Test Date Scores



### MyBest™ Scores

Test taker's highest section scores from all valid test dates, as of October 24, 2019.



#### INFORMATION ABOUT SCORES

For the TOEFL iBT® test, there are four section scores and a total score. A total score is not reported when one or more sections have not been administered. These scores have the following ranges:

#### SCORE RANGES

Reading	0–30
Listening	0–30
Speaking	0–30
Writing	0–30
<b>Total Score</b>	<b>0–120</b>

#### VALIDITY OF SCORES

Because English proficiency can change considerably in a relatively short period, scores more than two years old cannot be reported or validated. Please note the test date(s). Expired scores are not included in MyBest™ calculations.

#### IMPORTANT MESSAGE TO SCORE RECIPIENTS:

**This report of TOEFL iBT test scores is valid ONLY if received directly from ETS. Photocopies should never be accepted.**

TOEFL iBT scores are confidential and are not to be released by the recipient without written permission from the test taker. All staff with access to score records should be advised of their confidential nature.

If you need to verify these scores, please call the TOEFL Score Verification Service at +1-800-257-9547 or +1-609-771-7100. Scores more than two years old cannot be reported or validated.

Additional information about TOEFL iBT scores is available at [www.ets.org/toefl/institutions/scores](http://www.ets.org/toefl/institutions/scores).

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# Are *MyBest* Scores valid?

**Yes: ETS research confirms it.**

- An ETS study compared the *MyBest* scores and the most recent test date scores of all test takers who repeated the test within a recent 2-year period
- The research found that there is only a **small average difference** between the *MyBest* total score and the most recent total score (approximately 4 points on 1-120 scale)



# Are *MyBest Scores* valid?

## Independent research studies confirm it

- Studies in the testing field show that using the best subtest scores are just as **valid** as other common scoring methods (e.g., most recent score, average score)
- Independent research on academic outcomes for two very large achievement tests using the highest section scores found that students achieved **higher than predicted GPAs** at the end of first year

Read the research rationale  
for *MyBest*<sup>™</sup> scores at  
[www.ets.org/toefl/mybest](http://www.ets.org/toefl/mybest)

# The Shorter Test

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## Less testing time; same high-quality results

- Testing time **reduced** by 30 minutes, to three hours
- **Same overall test** format and question types
- **Fewer questions** in the Reading, Listening and Speaking sections
- **No change** to the score scale

**“It’s the same test,  
measuring the same skills,  
in the same ways,  
with fewer questions.”**  
**Srikant Gopal**  
**Executive Director, TOEFL®**  
**Program**

# Does the shorter test have the same level of quality?

- ETS researchers analyzed data from multiple 2018 *TOEFL iBT*<sup>®</sup> test administrations to compare the reliability of the longer and shorter versions
- **The data showed that test reliability is maintained with the shortened test**
- The shorter test maximizes measurement efficiency without sacrificing quality



# Shorter Test – Specific Changes

	All Tests <u>Before</u> August 1, 2019	All Tests <u>After</u> August 1, 2019
<b>Reading</b> (fewer questions per passage)	3-4 reading passages 12-14 questions each <b>60-80 minutes</b>	3-4 reading passages <b>10 questions each</b> <b>54-72 minutes</b>
<b>Listening</b> (fewer lectures)	4-6 lectures 6 questions each 2-3 conversations 5 questions each <b>60-90 minutes</b>	<b>3-4 lectures</b> 6 questions each 2-3 conversations 5 questions each <b>41-57 minutes</b>
<b>Speaking</b> (fewer tasks)	6 tasks 2 independent 4 integrated <b>20 minutes</b>	<b>4 tasks</b> <b>1 independent</b> <b>3 integrated</b> <b>17 minutes</b>
<b>Writing</b> (no change)	2 tasks 1 integrated 1 independent <b>50 minutes</b>	2 tasks 1 integrated 1 independent <b>50 minutes</b>

# Faster Score Reporting



# Scores in 6 Days and retesting after 3 days

## Get scores sooner

- Starting with the October 26, 2019 test, test takers can view their scores online **6 days after their test date**, instead of 10 days
- Test takers can download PDF score reports in **7–8 days**
- Repeat test registration can now be done after **3 days**



# Enhanced Speaking Scoring

# Enhanced Speaking Scoring

Since August 1, 2019, all *TOEFL iBT*<sup>®</sup> Speaking responses are rated by **both a human rater** and the ***SpeechRater* service**

- ETS's *SpeechRater*<sup>SM</sup> service uses artificial intelligence (AI) technology to assess and provide feedback on **pronunciation, fluency, vocabulary and grammar**
- The combination of AI and human raters' evaluation of **content, meaning and language use** provides unmatched accuracy and reliability
  - Speaking section score now based on more ratings (8) than before (6)
  - 4 human ratings + 4 *SpeechRater* ratings
- No other major English proficiency test **combines** the benefits of **AI** and **human scoring** for speaking and writing

# Easier test registration

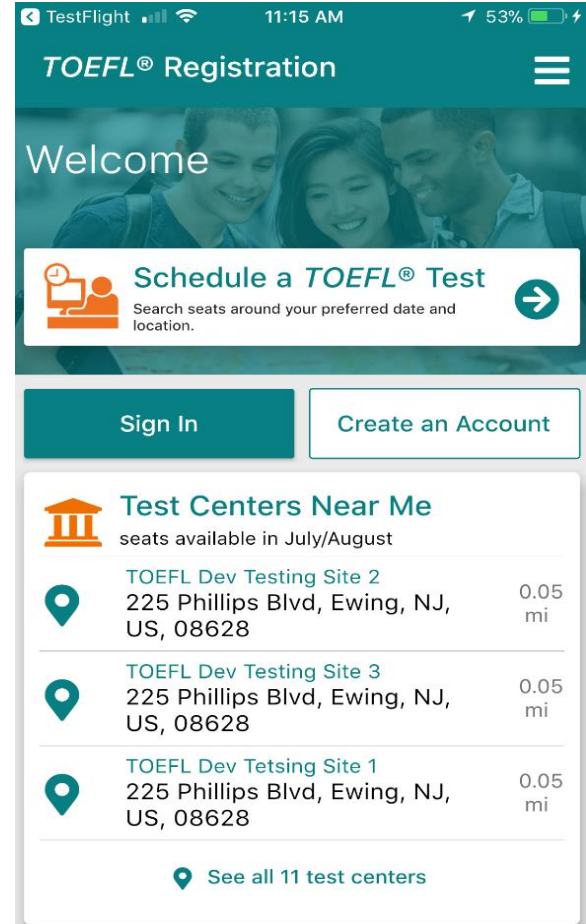
# TOEFL® Official App



Register from anywhere on a mobile device

- **Find** nearby test centers with search powered by Google Maps
- Easy **access** to prep resources.
- Download free from the App Store® or Google Play™
- **Registration** can also be done at:

[www.toeflgoanywhere.org](http://www.toeflgoanywhere.org)



# Where can my student sit a TOEFL test?

- **TOEFL test centres in 165 countries**
- **Testing** on Saturdays and/or Sundays
- Test centres in **Auckland, Palmerston North and Dunedin**
- Test takers can see **calendars**, google maps of test centre **locations** and lots more on the TOEFL test registration site



# Prep Material for teachers and students



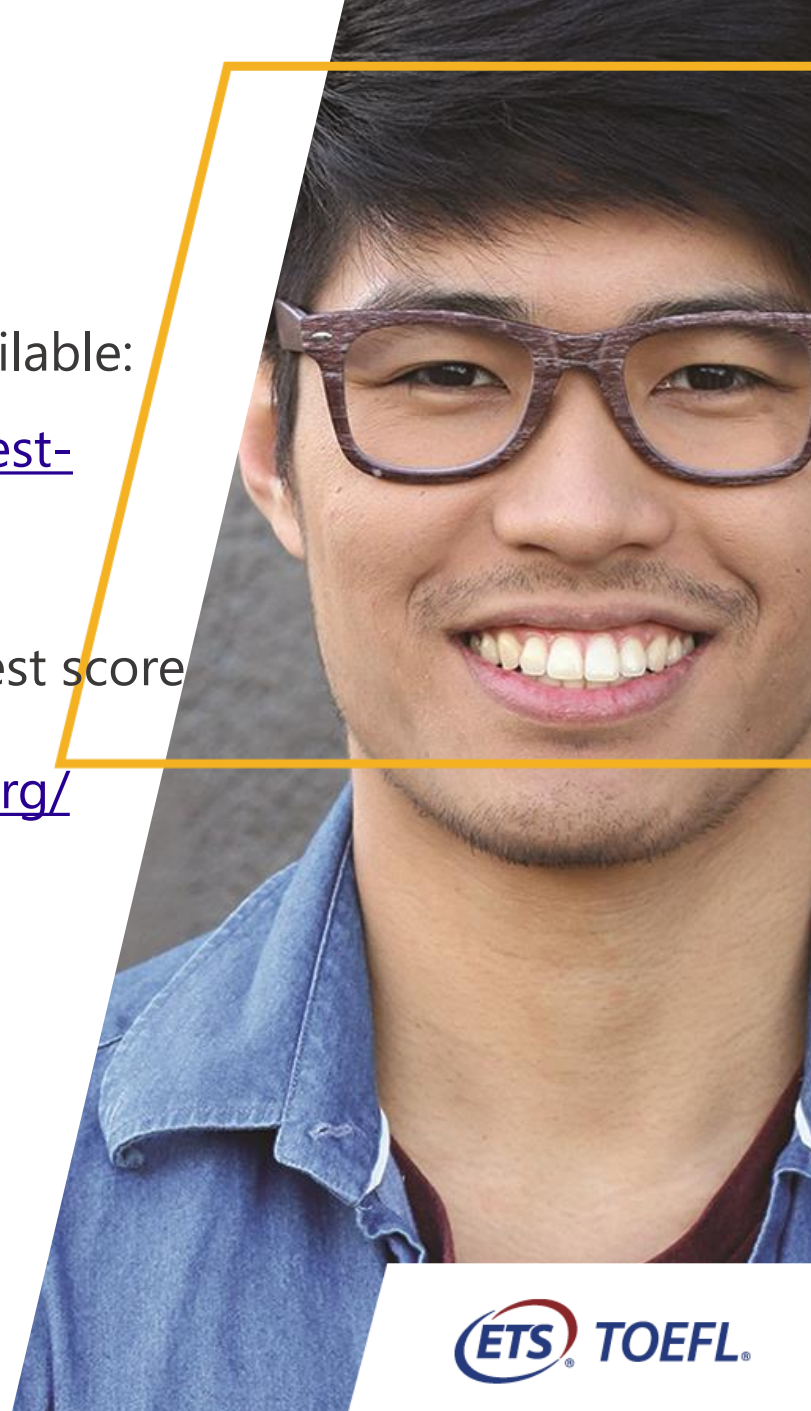
# TOEFL iBT® Free Practice Test – with registration

- **Students can take the full test** with all 4 sections and real past questions
- **Become familiar with the test format** and question types
- **View correct answers** in Reading and Listening sections
- **Listen to sample Speaking responses** (high and medium levels)
- **Read sample Writing responses** (high and medium levels)



## TOEFL test Prep (cont)

- **Free TOEFL Online Prep course** is available:  
<https://www.edx.org/v2/course/toefl-test-preparation-the-insiders-guide>
- **Paid TOEFL Practice tests** provide a test score when finished <http://toeflpractice.ets.org/>
- Lots more **free** test prep on:  
[www.TOEFLgoAnywhere.org](http://www.TOEFLgoAnywhere.org) and
- **Free TOEFL Go! App**



# The *TOEFL iBT*<sup>®</sup> Test: When Academic English Matters

[www.ets.org/toefl](http://www.ets.org/toefl)

